



# When Every Second Counts.

## “The Building Emergency Access” Program

The building emergency access initiative is a Community Safety and Well-being themed program which is led by the Peel Regional Police.

This ground-breaking initiative is dedicated to revolutionizing the response times of first responders to emergencies in the community through the utilization of innovative technology.

Our goal is to enhance the safety and wellbeing of the community in your building, by both minimizing, and potentially eliminating one of the major causes of delays when responding to emergencies.

Powered by Safe Buildings technology, this secure mobile application allows building Owners in the Region of Peel, to easily register their building with Peel Regional Police, to allow Emergency Services “emergency use only” access - to a secure lobby access code - and effectively remove “minutes” off of emergency response times.

There is no cost to building Owners and set up takes under 10 minutes.

Powered By



# The Building Access Program; Peel Regional Police Services.

## Benefits to the community:

- Reduced response times save lives.
- Reduced response times prevent escalation of incidents & enhance community wellbeing.
- Reduced emergency response has proven to reduce potential damage and lower repair costs.



## When you save time in an emergency, you save lives.

Vertical response times during emergencies are crucial for the safety and well-being of occupants in buildings in our community.

During an emergency at your building, every second counts. Vertical response times refer to the speed at which emergency services can reach the affected floor or area within a high-rise building. Prompt response is vital for addressing the emergency, providing assistance to those who need it, and minimizing potential harm or loss of life.

In the past, emergency services have had difficulties when responding to emergencies at buildings after hours, or when there is no staff to let first responders into the building.

The delays experienced at the front door of the building forces front line first responders to try and gain entry any way they can. This process often led to waiting times of up to 10 minutes to simply access the front door - potentially delaying life-saving measures for victims. In extreme cases, this has also led to property damages.

**The building entry initiative removes the major delays of vertical response times – By allowing emergency services, secure, rapid access to the building lobby.**

Here's how it works: Peel Regional Police will leverage the Safe Buildings technology, a secure, mobile application that allows building Owners in the Region of Peel, to quickly register with Peel Regional Police, to allow "emergency use only" access - to a secure lobby access code, and effectively remove "minutes" off of response times. There is no cost to participate.

This ground breaking initiative, led by the Peel Regional Police, is a true partnership between building Owners and emergency services, that will have far reaching benefits to those who live and work in your building.

## How do I as a building Owner participate?

Building Owners have already begun participating in this initiative and signing up takes no more than 10 minutes.

To register your building for the building emergency entry program simply go to the below link and complete the online registration:

[Prp.safebuildingsapp.ca/register](http://Prp.safebuildingsapp.ca/register)

## Have questions about the program?

General enquires can be sent to [BuildingAccessProgram@peelpolice.ca](mailto:BuildingAccessProgram@peelpolice.ca) to the attention of Constable Trent Degenstein, or to [solutions@safebuildings.ca](mailto:solutions@safebuildings.ca) with the subject line "PRP Bld Access".

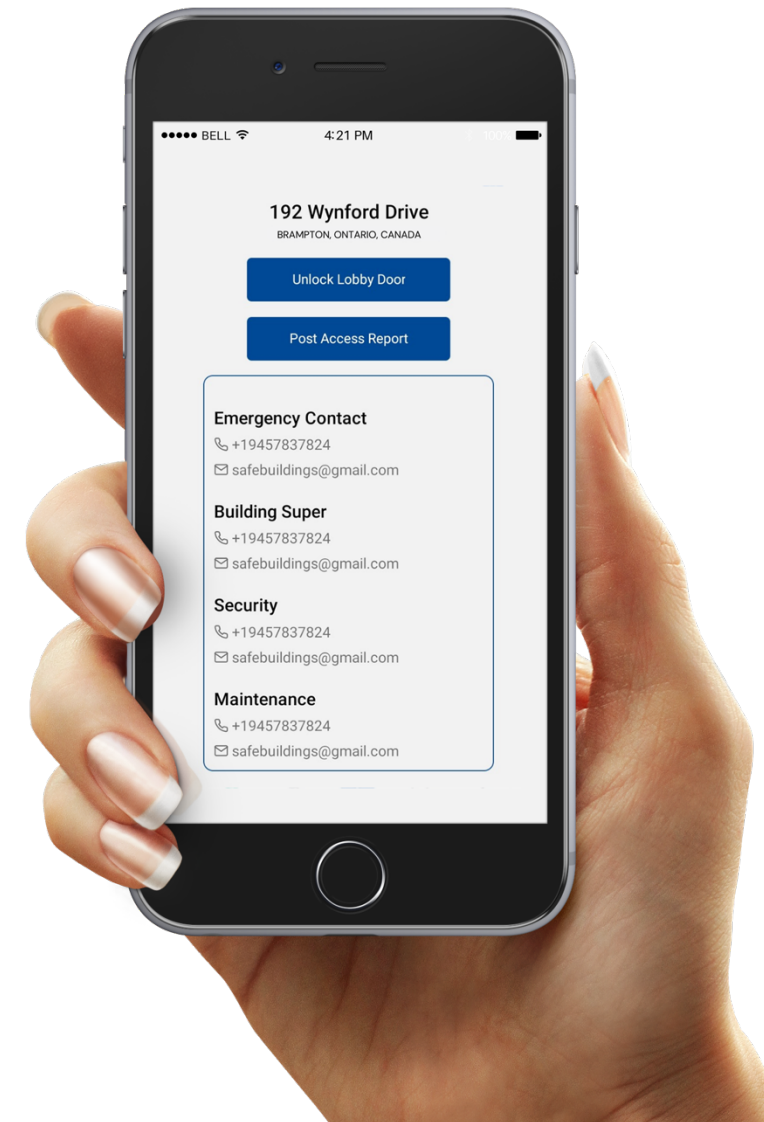
**Need assistance registering or setting up your emergency access code for you intercom or front door system? Reach out to Safe Buildings for assistance at [solutions@safebuildings.ca](mailto:solutions@safebuildings.ca)**

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# Frequently Asked Questions

**Q: Is the “Emergency Building Access Program available to all buildings in the region of Peel?”**

A: Yes. Whether your building is a high-rise, low-rise, commercial or residential building, all buildings are able to register for the “Emergency Building Access Program across the region of Peel.

**Q: Does it cost anything to participate in the Peel Regional Police “Emergency Building Access Program”?**

A: There is no cost for building owners to participate. This is a public safety initiative led by the Peel Regional Police, as a community public safety and wellbeing initiative, aimed at saving lives through the reduction of response times.

**Q: What is the process to register my building?**

A: The registration process is simple and secure. Peel Regional Police Service has partnered with Safe Buildings, a secure, mobile application that walks participants through an easy set up process. Simply go to the following link to register your building

[Prp.safebuildingsapp.ca/register](https://Prp.safebuildingsapp.ca/register)

**Q: Once my building is registered – What next?**

A: Once registered, your building will be visited by a member of the Peel Regional Police Service, and your building will receive a small, sticker like decal for your front door. This decal, will contain a QR code, that will allow Front line Police Responders to call up your lobby access code in the event of an emergency response to your building. Once this decal is posted on your building door, the set up process is finalized and your building is active.

**Q: How do Police Officers responding to emergencies to my building access the “emergency use lobby code” when they arrive onsite?**

A: All front line Peel Regional Police Officers have been issued Peel Regional Police Cell Phones for use while on duty. These phones, through secure access requirements via the Safe Buildings mobile application, grant front line staff to be able to read your QR Code / Sticker Decal on your building’s front door. The application uses facial recognition to ensure the security of your secure lobby access code. Only Peel Regional Police will have access to read the unique QR code at your building.

**Q: As a building Owner, where do I get my “access code” for my lobby intercom?**

A: Almost all lobby intercoms have the ability to program secure, lobby access codes. If you are not sure about your system, please reach out and confirm to your Intercom system / Security system provider before registering.

**Q: As a building Owner, how do I know if the Peel Regional Police ever use this system to access my lobby in an emergency?**

A: Peel Regional Police, through this robust and secure application, can provide detailed reports with date and time stamped evidence of any use of the system to gain entry at your building. Further to this, the use of the emergency lobby access code will also be documented an incident report to ensure accountability at all times.

**Q: Where can I register my building right now?**

A: The first step to register your building is to create an account for your building.

**Q: What if I ever need to update my building’s emergency lobby access code?**

A: During registration of your first building, you will be assigned secure login details, that will allow you as a building Owner, to access the program at anytime to update your information via a digital dashboard. This dashboard allows building Owners to update their lobby access codes, and update building emergency contact information.

**Q: How will participating in the “Building Access Program” assist our community during 911 calls to medical emergencies?**

A: In medical emergencies, such as cardiac arrests, strokes, or severe injuries, timely access to medical care significantly increases the chances of survival and reduces long-term complications. Emergency Services need to reach the patient quickly to provide initial treatment and transport them to appropriate medical facilities. Recent Medical research suggests that vertical response times and challenges in accessing the lobby door during emergencies leads to less successful outcomes. The Peel Regional Police “Building Access Program” aims to prevent & mitigate these delays.

**Q: Are there other benefits to our building’s community if our building participates in the program?**

A: Absolutely. Participation will allow for enhanced coordination and communication during emergencies at your building. Efficient vertical response times allow emergency services to establish effective coordination and communication within the building. They can assess the situation, relay important information to occupants and other responders, and deploy necessary resources in a timely manner. A

building’s occupants, visitors, and stakeholders rely on emergency services to provide timely assistance during crises. By prioritizing vertical response time, authorities demonstrate their commitment to public safety, instilling confidence and trust in the community.

**Q: If I’m a property management company or building owner who is responsible for numerous buildings, can I register large groups of buildings?**

A: Yes. If you are responsible for over 20 buildings, we can assist you and your organization with registration and setup – at no cost.

**Click here and register your building now.**  
[Prp.safebuildingsapp.ca/register](https://Prp.safebuildingsapp.ca/register)

Create a username and password. Don’t forget to remember it! You will then be asked to verify your account via email. Once received, click verify, and you will be prompted to sign in, and set up your building! Set up takes under 5 minutes, and you will be guided along the way!

**Q: What if I have additional questions about the Peel Regional Police “Building Access Program.” Who can I contact?**

A: Building Owners or representatives of the building Owner having any questions on this initiative can reach out and connect with us directly at

[BuildingAccessProgram@peelpolice.ca](mailto:BuildingAccessProgram@peelpolice.ca)